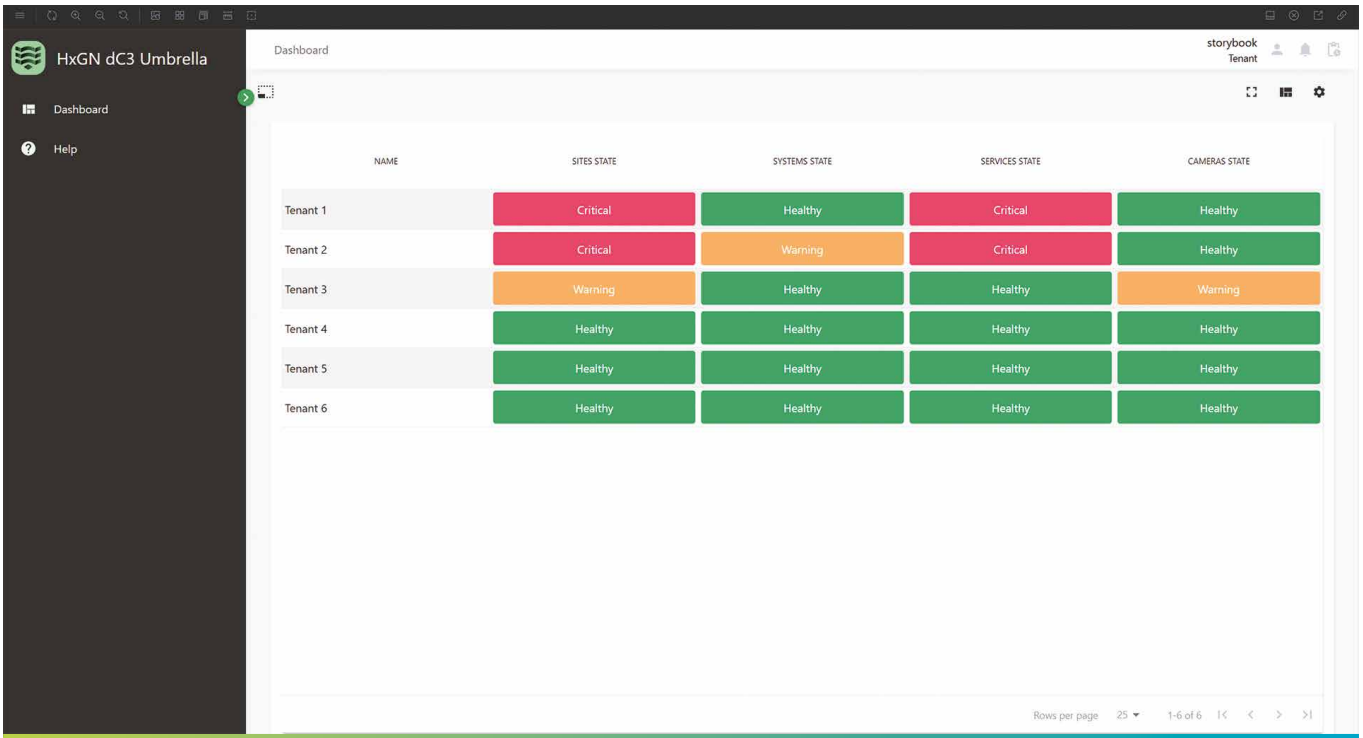


# HxGN dC3 Umbrella MT

Offer unparalleled monitoring and reporting services to your customers



The screenshot shows a web dashboard for 'HxGN dC3 Umbrella'. The main content area displays a table with the following data:

NAME	SITES STATE	SYSTEMS STATE	SERVICES STATE	CAMERAS STATE
Tenant 1	Critical	Healthy	Critical	Healthy
Tenant 2	Critical	Warning	Critical	Healthy
Tenant 3	Warning	Healthy	Healthy	Warning
Tenant 4	Healthy	Healthy	Healthy	Healthy
Tenant 5	Healthy	Healthy	Healthy	Healthy
Tenant 6	Healthy	Healthy	Healthy	Healthy

The dashboard also includes a sidebar with 'Dashboard' and 'Help' options, and a top navigation bar with 'storybook' and 'Tenant' labels. At the bottom right of the table, there is a pagination control showing 'Rows per page: 25' and '1-6 of 6'.

Modern video surveillance systems offer rich capabilities and provide a high level of security. They are also becoming increasingly complex. While physical security systems are an important part of an overall security strategy, many end users find it difficult to keep the complexity of these systems under control. They often outsource the management and monitoring of their surveillance solutions to trusted partners – especially if they do not have robust IT departments.

For security integrators, this often means handling multiple customer installations simultaneously – and maintaining them if necessary. Without the proper tools, this can be a very time-consuming and costly task.

## The solution: HxGN dC3 Umbrella MT

HxGN dC3 Umbrella MT enables physical security system integrators to provide customers centralized system management and status monitoring as part of their service offerings.

It combines the powerful capabilities of HxGN dC3 Umbrella with the ability to manage multiple end customer installations independently in a web- or cloud-based platform.

The multitenancy (MT) approach ensures maximum data security by storing information from each video system in a separate database that can only be accessed by the service provider.

# Feature overview

HxGN dC3 Umbrella MT is ideal for physical security system integrators that want to offer their customers additional services to increase value creation.

## Basic functions

HxGN dC3 Umbrella MT is a central monitoring and configuration tool based on a multicore architecture and supports redundant VMS connections for maximum resilience in the event of partial system failures. Its smart UI concept, including a flexible dashboard layout that can also be displayed in full screen, allows system integrators and security installers to maintain a real-time overview of all their customers' sites.



### Configuration module

Perform recurring administrative tasks for your customers' HxGN dC3 Video systems quickly and easily.

#### User management

Manage global rights, administrative rights and VMS user passwords.

#### User group management

Manage global rights, administrative rights and VMS user passwords.

#### Camera management

Change streaming parameters, recording settings and camera passwords and update camera firmware.



### Monitoring module

Access fast, understandable information about the state of each connected HxGN dC3 Video system. System messages can be displayed in a configurable status dashboard or forwarded by email.

Get information about cameras and recording status, as well as software services operations. View server utilization (e.g., CPU, memory load and component prioritization). Receive system and error messages from VMS through the event engine. All this data is displayed in a flexible, combined dashboard.



### Reporting module

Easily and quickly document customers' important VMS configuration parameters, as well as any changes that have been made. The efficient documentation of the cameras' fields of view and recording parameters makes it easier to prove the GDPR-compliant operation of each connected VMS system.

Technical reports help quickly catalog cameras from different manufacturers as well as their firmware versions, enabling a comparison with the manufacturers' lifecycle policies. A health report that reflects the system status and its performance completes the reporting functionalities.



# Make yourself indispensable!

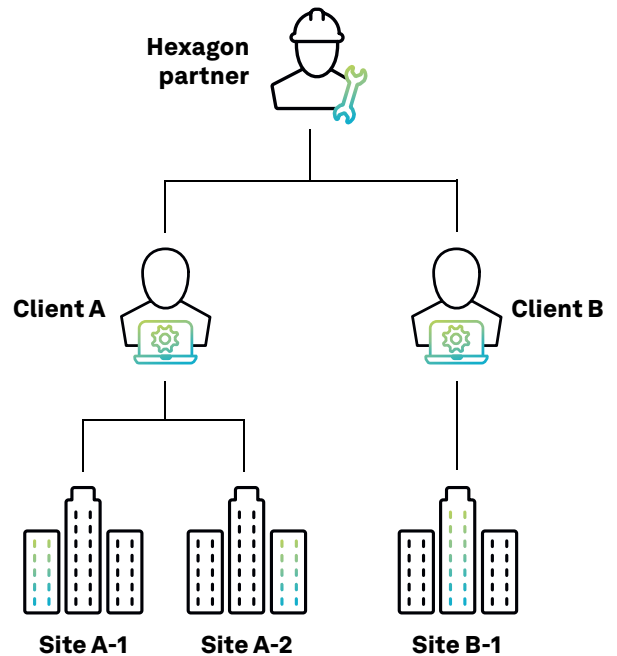
Be a trustworthy partner to your customers by intelligently managing their video systems remotely – increasing system availability and reducing maintenance costs.

## How does it work?

As a Hexagon partner, you can offer your customers HxGN dC3 Umbrella MT – possibly in combination with professional services. Based on the license volume of the installations to be managed, you purchase HxGN dC3 Umbrella MT licenses from us on a subscription basis.

It doesn't matter whether your customers use HxGN dC3 Video at one or more locations – any number of systems per end customer can be managed in HxGN dC3 Umbrella MT. You can either give your customer direct access to their account via the HxGN dC3 Umbrella MT portal – or you can take over the complete monitoring, management and reporting services for them as part of a service contract.

Modular, efficient, secure: This is HxGN dC3 Umbrella MT.



## Key benefits



### Unlock upsell potential

With HxGN dC3 Umbrella MT, you can offer your customers real added value – and generate recurring revenue for your company. You can also offer HxGN dC3 Umbrella MT as part of a comprehensive service and maintenance concept to generate additional business.



### Increase customer loyalty

By always keeping an eye on your customers' systems, you position yourself as a trusted advisor. You can identify bottlenecks and problems early on and maximize your customers' business continuity through proactive maintenance.



### Profit from intrinsic efficiencies

The more customers and sites are managed with a HxGN dC3 Umbrella Service, the more efficient your service offerings can become. Whether you carry out actions such as firmware updates or distribute new licenses, the more sites that are managed through HxGN dC3 Umbrella, the greater your time savings.

Hexagon is the global leader in precision technologies at any scale. Our digital twins, robotics and AI solutions are transforming the industries that shape our reality.

Hexagon's Safety, Infrastructure & Geospatial division improves the resilience and sustainability of the world's critical services and infrastructure. Our solutions turn complex data about people, places and assets into meaningful information and capabilities for better, faster decision-making in public safety, defense, transportation, government and physical security.