

Voice Products Inc. — After-Hours On-Call SMS Notification Program

Employee Opt-In Consent Form • Effective July 15, 2026

Program

Voice Products Inc. operates an automated after-hours support line. When a customer calls outside normal business hours and requests service, the system sends a service dispatch notification by text message to the on-call technician. The technician replies YES to acknowledge and receives a confirmation message.

Consent and disclosures

By signing below I consent to receive automated after-hours on-call dispatch text messages from Voice Products Inc. at the mobile number I provide. I understand and agree that:

- Message types: (1) service dispatch notifications — an after-hours page containing a customer's name, company, callback number, and reason for the call; (2) page acknowledgement confirmations; and (3) service reminders to re-page if a technician has not responded. No marketing, promotional, or advertising messages are sent.
- Message frequency: varies with after-hours call volume, typically 0 to 5 messages per on-call night.
- Message and data rates may apply.
- Help: reply HELP or INFO to any message, email support@voiceproducts.com, or call 1.800.466.1152.
- Opt out: reply STOP, STOPALL, UNSUBSCRIBE, CANCEL, END, or QUIT at any time. A confirmation is sent and no further messages are delivered. Reply START to re-enroll.
- Mobile contact information will not be shared with any third party or affiliates for marketing or promotional purposes. Text messaging originator opt-in data and consent will not be shared with any third parties.

Privacy Policy: <https://www.voiceproducts.com/privacypolicy>

Messaging Terms & Conditions: <https://www.voiceproducts.com/sms-terms>

Employee name (print): _____

Mobile number to enroll: _____

Employee signature: _____

Date: _____

Supervisor signature: _____

Retain the signed original in the employee's personnel file. Consent is not a condition of employment.