

SPEECH RECOGNITION COMPARISON

FUSION EXPERT® <i>powered by Nuance's SpeechMagic™</i> Networked by Dolby		POWERSCRIBE Standalone by Dictaphone	
Benefits		Drawbacks	
Physician can use any workstation. Profile follows log in.		Must train every workstation or must carry Jump Drive with User Speech Profile.	
Start a dictation at one PC – later finish it at another PC.		Must go back to PC they started report on to finish it.	
Send to Editor - Voice Recognition still learns.		Author has to edit for system to learn and improve.	
No training of Speech Recognition - Learns in background.		Doctor must train system and retrain as procedures change, new drugs, etc.	
Can be used by all Medical Specialties at all PCs.		Only works for Radiology and Pathology. Must purchase a different Speech Product for other Specialties.	
Regular dictation, Back-end Speech and Front-end Speech uses same Transcription Package.		Must use different Typing Package for each – can't load multiple packages on same PC.	
Doctor can easily tell who logged in to PC so not to affect others Speech file.		Can't tell who's logged in – possibly could force Doctor to retrain Voice if other users dictate under wrong Profile.	
Doctors can call up same normals with different commands.		All Doctors must use same command for each normal.	
System ignores um's, ah's and coughs.		System puts up more words on the PC screen.	
Automatically prints faxes, emails reports. Easy for Doctor to add extra printed copies, faxes or email.		No distribution built in – must interface to a Distribution System.	
Patient focus allows Physician to look at other reports on that patient at a touch of a button.		N/A	
Built in Physician Rolodex – quickly look up Physicians phone number and address.		N/A	
Evergreen Product new every year. No need to purchase upgrade or HIPAA updates.		Product becomes obsolete. Must purchase updates for product and HIPAA.	

The information contained in this comparison is based on feedback from Dictaphone Powerscribe Customers and Service Personnel that we hired after they left Dictaphone that used to install & service the Powerscribe product. From time to time there are software enhancements that may have addressed some of the points on this comparison so please let us know if anything is not accurate as we would like to keep this comparison up-to-date. Fusion Expert is a trademark of Dolby and Company, Inc. All other trademarks referenced herein are used under license of their respective owners.

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Benefits	Drawbacks
All of Dolby's Products Offer Auto-Distribution.	Dictaphone Front-End Products Require the Doctor to do all Distribution of the Document (fax, email, print to multiple printers or print to floors). NO AUTO-DISTRIBUTION built into product. If not done manually, an Interface to some other distribution system in the facility would be required.
Front-end can use the same PACS Workstation and does not require separate computer.	Dictaphone many times requires a separate workstation (PC) when working with PACS.
Once a correctionist edits the document in front-end and sends it back to the author, the author can make additional edits or sign reports.	Once sent to an editor, a PowerScribe front-end speech author cannot change a document – it must either be signed or re-dictated.
All of Dolby's products offer Interfaces and are all Networked.	We do not believe that the EX Workstation (which is used for every medical discipline other than Radiology & Pathology for front-end speech) offers interface options as PowerScribe does.
Dual cursors allow transcriptionists the ability to correct on-the-fly without having to backup; transcriptionist does not have to stop and move cursor back to edit and correct dictation. Also allows transcriptionist to follow right behind the cursor that is playing the dictation so they can type faster and have better rhythm.	Dictaphone does not offer this feature.
One typing package for regular dictation, front and back-end speech recognition.	Dictaphone has a minimum of two typing systems that are totally separate for front and back-end.
Dolbey requires no training for front and back-end users.	Dictaphone forces the doctor to train the system.
Dolbey offers free feature and enhancement updates, as well as HIPAA updates, included in maintenance.	Dictaphone only offers service updates and patches at no charge.
Dolbey offers one management console to manage Voice, Text & Speech.	Dictaphone forces you to manage each system separately.

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Dolbey offers a single dictation workstation with a Philips SpeechMike to perform regular dictation, front and back-end Speech Recognition from the same PC workstation.	Dictaphone cannot run all of their applications on the same PC.
For 3 rd year in a row, rated #1 Typing Package by MD Buyline.	Dictaphone's transcription system is rated nearly last due to the lack of distribution and reporting.
Speech Technology magazine honors Dolbey's Speech Recognition as the winner of "Most Innovative Solutions" award.	Unaware if Dictaphone's Speech solution has received any third-party award(s).
Dolbey's Front and Back-End Speech Recognition offers Auto-Formatting. Physician does not have to say, "New Paragraph," "Bold," "Heading," etc. Even if the doctor does not say the header exactly right, the system knows, like a good transcriptionist, what header is supposed to be there.	With Dictaphone, you must teach the system how to get around these issues.
Ability to have the system highlight non-speech utterances; hesitations, ummm's, ahhh's, coughing or noise for the transcription editor. Focuses transcriptionists to watch these areas.	Dictaphone does not offer this feature.
Confidence Level Indicator – Allows transcriptionists to have the speech engine highlight words in the dictation that the speech engine was not confident were correct on a sliding scale from 0-99%.	Dictaphone does not offer this feature.
Transcription Package has built-in Test Environment to test new updates and feature enhancements so to not interrupt Production.	Must purchase two systems to have Test Environment.
Back-end Recognition rated higher in KLAS Report. Dolbey did not have enough front-end facilities that have used the product long enough.	Back-end rated lower than Dolbey.

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