

## SPEECH RECOGNITION COMPARISON

<b>FUSION EXPERT®</b> <i>powered by Nuance's SpeechMagic™</i> <b>Front-End Speech by Dolbey</b>		<b>DRAGON 10</b> <b>Front-End Speech</b> <b>by Nuance</b>	
<b>Benefits</b>		<b>Drawbacks</b>	
Dolbey offers concurrent licensing, meaning – how many are using front-end at the same time. Front-end at approximately \$2,495 per concurrent license.		With Dragon you must purchase a license for each user at approximately \$1,500.00 – not including installation or training.	
To correct in Fusion Expert you can correct in the same window you are dictating front-end.		In Dragon you must switch modes and only correct in the Correction Window or it won't learn.	
Fusion Expert allows you to switch audio input devices without retraining the audio input device.		In Dragon you must train all the audio input devices; Philips Microphone, Boom Microphone, Headset, etc.	
Physician can use any workstation. Profile follows log in. Can retrieve any dictation they have put on hold and finish it.		Must train every workstation or must carry Jump Drive with User Speech Profile or Doctor has to access network server to access their profile. This could be a security issue and may not be available in Cerner.	
Start a dictation at one PC – later finish it at another PC.		Must go back to PC they started report on to finish it.	
Send to Editor - Voice Recognition still learns.		Author has to edit for system to learn and improve.	
No training of Speech Recognition - Learns in background.		Doctor must train system and retrain as procedures change, new drugs, etc.	
Regular dictation, Back-end Speech and Front-end Speech uses same Transcription Package.		Must use different Typing Package for Dragon, usually Note Pad.	
Doctor can easily tell who logged in to PC so not to affect others Speech file.		Hard to tell who's logged in – possibly could force Doctor to retrain Voice if other users dictate under wrong Profile.	
Doctors can call up same normals with different commands. No training needed. Example: One Physician can call it normal exam and another can call the same normal standard exam.		All Doctors must set up each normal for themselves.	
System ignores um's, ah's and coughs.		System puts up more words on the PC screen.	
Automatically prints faxes, emails reports. Easy for Doctor to add extra printed copies, faxes or email through a Physician pull up list.		No distribution built in – must interface to a Distribution System. No Physician list.	

The information contained in this comparison is based on feedback from Dragon Customers. From time to time there are software enhancements that may have addressed some of the points on this comparison so please let us know if anything is not accurate as we would like to keep this comparison up-to-date.  
 Fusion Expert is a trademark of Dolbey and Company, Inc. All other trademarks referenced herein are used under license of their respective owners.

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<b>FUSION EXPERT® Front-End Speech by Dolbey Benefits</b>	<b>DRAGON 10 Front-End Speech by Nuance Drawbacks</b>
Patient focus allows Physician to look at other narrative areas on that patient at a touch of a button	N/A
Built in Physician Rolodex – quickly look up Physicians phone number and address.	N/A
Our Product is new every year with hundreds of features added. No need to purchase upgrades or HITECH and HIPAA updates.	Product becomes obsolete. Must purchase updates for product as well as HIPAA and HITECH updates.
All of Dolbey’s Products Offer Auto-Distribution.	Dragon Front-End Products Require the Doctor to do all Distribution of the Document (fax, email, print to multiple printers or print to floors). NO AUTO-DISTRIBUTION built into product. If not done manually, an Interface to some other distribution system in the facility would be required.
Once a correctionist edits the document in front-end and sends it back to the author, the author can make additional edits or sign reports.	Once sent to an editor, a Dragon front-end speech author cannot change a document – it must either be signed or re-dictated.
All of Dolbey’s products offer Interfaces to any Hospital or Clinical system and are all Networked.	We do not believe that Dragon offers interface options as Fusion Expert does with true networking.
Dual cursors allow transcriptionists the ability to correct on-the-fly without having to backup; transcriptionist does not have to stop and move cursor back to edit and correct dictation. Also allows transcriptionist to follow right behind the cursor that is playing the dictation so they can type faster and have better rhythm.	Dragon does not offer this feature.
One typing package for regular dictation, front and back-end speech recognition.	Dragon uses Note Pad for their typing system. Something totally separate would be needed for regular dictation and back-end speech.
Dolbey requires no training for front and back-end users.	Dragon forces the doctor to train the system.
Dolbey offers free feature and enhancement updates, including implementation, set-up & training charges, as well as HIPAA & HITECH updates, included in maintenance.	Unknown what updates, implementation, set-up & training charges would cost based on Vendor.

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<b>FUSION EXPERT® Front-End Speech by Dolby</b>	<b>DRAGON 10 Front-End Speech by Nuance</b>
<b>Benefits</b>	<b>Drawbacks</b>
Dolbey offers one management console to manage Voice, Text & Speech and offers custom reports on each.	Dragon doesn't really have management tools or reports.
Dolbey offers a single dictation workstation with a Philips SpeechMike to perform regular dictation, front and back-end Speech Recognition from the same PC workstation.	Dragon only offers front-end speech.
For 3 <sup>rd</sup> year in a row, rated #1 Typing Package by MD Buylines. All the features needed for medical transcription.	Dragon's transcription system is limited lacking of distribution and reporting. Note Pad or generic word.
Speech Technology magazine honors Dolbey's Speech Recognition as the winner of "Most Innovative Solutions" award. KLAS rated us in their comparisons the Best Premised based Speech Recognition System.	Unaware if Dragon's Speech solution has received any third-party award(s).
Dolbey's Front and Back-End Speech Recognition offers Auto-Formatting. Physician does not have to say, "New Paragraph," "Bold," "Heading," etc. Even if the doctor does not say the header exactly right, the system knows, like a good transcriptionist, what header is supposed to be there.	With Dragon, you must teach the system how to get around these issues. The Physicians have to remember to tell it to start a new paragraph, bold a heading, etc.
Ability to have the system highlight non-speech utterances; hesitations, ummm's, ahhh's, coughing or noise for the transcription editor. Focuses transcriptionists to watch these areas.	Dragon does not offer this feature.
Confidence Level Indicator – Allows transcriptionists to have the speech engine highlight words in the dictation that the speech engine was not confident were correct on a sliding scale from 0-99%.	Dragon does not offer this feature.
Transcription Package has built-in Test Environment to test new updates and feature enhancements, interfaces printing and faxing, etc. so to not interrupt Production.	Not available.

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