



3300 NW Expressway
Oklahoma City, OK 73112

To Whom It May Concern:

INTEGRIS Health has implemented the Dolby Fusion Dictation and Text Product in multiple facilities throughout Oklahoma in the last year, where we replaced the Dictation & Text products of Lanier known as the Voice Writer or Cequence Product at our two largest facilities. We recently replaced Crescendo in our third largest facility with this product as well.

We have measured an increase in productivity of at least 21% over our previous Lanier Dictation and Transcription Product. In addition to the productivity increase we have also seen an approximate \$93,000 decrease in support costs after removing the Lanier product from service.

The installation of the product by Voice Products was one of the smoothest of any vendor we've worked with at INTEGRIS Health. One of the main considerations to go with Voice Products and the Dolby Solution over all other vendors was their reputation; superior service and an unparalleled Dolby Product Suite that offers the advantage of an Evergreen Product. We are in the process of adding Backend Speech Recognition, which based on other customers, we can expect an additional 30-40% increase in productivity and this will translate into less outsourcing of our transcription, saving INTEGRIS Health thousands of dollars per year. We will also be implementing the front end speech recognition product in two of our radiology departments and providing a proof of concept trial in our radiation oncology area in the near future as well.

Sincerely,

A handwritten signature in black ink that reads "Randy Maib".

Randy Maib
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* INTEGRIS Health is the state's largest Oklahoma-owned health system with hospitals, rehabilitation centers, physician clinics, mental health facilities, independent living centers and home health agencies throughout much of the state.