

# Software Technology Refresh Program

Dolbey is committed to providing the very latest in system features & functions.

We offer many programs to help existing customers benefit from new product development efforts.

With our maintenance and support agreement Fusion Evergreen systems will be the last systems you will ever purchase.

***The Fusion Suite is an enterprise-wide platform for dictation capture, workflow routing and management reporting.***

With our maintenance and support you automatically receive a subscription of Fusion Evergreen allowing Fusion Voice<sup>®</sup>, Fusion Text<sup>®</sup>, Fusion Speech<sup>®</sup> powered by Nuance's Speech Magic and Fusion CAC<sup>™</sup> (Computer-Assisted Coding) to be the last systems you ever purchase. It's a software technology refresh program that eliminates the need to purchase a new system and helps you meet today's changing demands for the applications you depend on. While simple maintenance programs often include "Updates" (11.1, 11.2), software redesign "Upgrades" (10.0, 11.0) can carry an expensive premium. With the Fusion Evergreen program, pay maintenance cost per year and receive completely new and redesigned server, client and management software as it is released to the market. You will never purchase another system again. Enjoy the hundreds of enhancements that directly result from user feedback to our enhancement request web site...without the traditional high cost of upgrading. Others will pay 10 times or more than users enrolled in our evergreening program when a completely new release is made.

### **Software UPDATES**

Software Updates are defined as those software releases within the same level or to the right of the first digit (11.1 to 11.2). Software Updates are typically included in your Fusion Voice Service and Support Agreement.

### **Software UPGRADES**

Software Upgrades are completely new software redesigns (10.0, 11.0). Software Upgrades are provided for free to subscribers of Fusion Voice Evergreen or available for an upgrade price upon their release to users of prior software releases.